



PIPE Networks is a leading provider of carrier-neutral data centres across Australia. Our data centres are designed to meet industry requirements providing high performance, secure and reliable solutions for your hosting needs.

Our data centres facilitate the delivery of solutions like Disaster Recovery, which securely connects your office to your rack using dark fibre or ethernet, or Web Hosting by connecting to PIPE Networks' internet backbone. PIPE Networks operates the largest public internet exchange in Australia from PipeRack® Data Centres and also owns and operates a carrier-independent submarine cable network connecting Australia to the rest of the world.

Our Data Centres are designed to accommodate co-location needs, ranging from a single rack to multiple racks, caged areas or even dedicated rooms.

PipeRack® data centres are located in Sydney, Brisbane, Melbourne, Adelaide & Hobart.

- ✓ No-Cost Cross-Connects within Suite¹
- ✓ 24 × 7 Access
- ✓ Carrier-Neutral Facility
- ✓ UPS Power Infrastructure
- ✓ Controlled Environment

Performance

Our data centres deliver an optimal operating environment, service and availability for clients who need a premium service.

Controlled Environment

All facilities are provided in a controlled environment. Most facilities have been built with N+1 resilience on the A/C system. The electronic temperature is maintained between 20°C and 25°C with a humidity range of 50% (±10%).

Power (Mains & Reserves)

Power in most facilities is supplied by N+1 UPS systems, with some sites supplied by two dedicated substations. Where available, diverse A+B power supply is distributed by N+1 UPS systems on A+B leads. Most sites have backup capacity, with reserve diesel tanks providing more than 48 hours of continuous operation.

Service Levels

PipeRack® has 99.95% of uptime, with rebates.

Network Operations Centre

All our data centres have our Network Operations Centre (NOC) 24/7 management.

Access & Monitoring

Most of our data centres provide our customers with 24/7 access via electronic card readers. Many of our facilities are monitored by CCTV cameras.

Fire Detection and Suppression

The fire detection and suppression systems in most data centres have been equipped with VESDA (Very Early Smoke Detection Apparatus) and gas fire-suppression systems. Some data centres have dry pipe sprinklers in technical areas, sprinklers in corridors and selected plant areas.

PipeRack® Locations

PIPE Networks offers a carrier-neutral facility providing high-speed access to a growing number of carriers in all our locations across the country.

PIPE Networks provides in-suite¹ cross-connects at no ongoing cost to the customer. Many telehousing providers charge ongoing fees for such cross-connects.



Disaster Recovery

One of the most critical aspects of planning business continuity is to implement a Disaster Recovery strategy. PipeRack® provides the data centre space needed to backup all business data and applications. Most companies use dark fibre as the most secure method of connecting to their rack. PipeRack® can also be accessed using a variety of connectivity solutions provided by a carrier of your choice.

Web Hosting

An online presence is mandatory for business. The availability and speed of that online presence is crucial in ensuring good quality service to customers and partners. PIPE Networks operates the largest public internet exchange in Australia, which is available in all PipeRack® locations and connects to most of the well-known ISPs in Australia. PIPE Networks also owns a submarine cable that has improved international connectivity.

¹ **When both ends of the cross-connects are in the same suite**

The specification of each data centre may vary from site to site depending on the building and location, for more information please contact us for specific facility information.

This document contains general information on PipeRack® and is current as at July 2011. This information has been prepared without taking into account your objectives, situation or needs. You should consider the terms and conditions which apply to PipeRack® before making any decision about whether to acquire it. PipeRack® may not be available in all locations within the above coverage areas. For further information please contact PIPE Networks. PipeRack® is a registered trademark of PIPE Networks Pty Limited. Copyright © 2011.

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