

1.0 Fibre Operations & Provisioning Vision & Mission Statement

Our Vision

To build and maintain one of Australia's largest metropolitan fibre networks

Our Mission

"To provide the Highest Quality Fibre Service, within budget and allocated time frames whilst maintaining a high degree of Customer Service Excellence" in supporting our vision to revolutionise the Australian Telecommunication Industry.

1.1 Quality Policy Statement

We shall endeavour to achieve our Vision and Mission by:

- Ensuring that all projects meet customer requirements and where possible exceed their expectations.
- Striving to ensure that all projects are delivered within agreed time frame and budget.
- Creating a harmonious, supportive & safe work environment where staff is provided with all necessary training and opportunity to excel and grow.
- Using only preferred vendors and contractors to be involved with our organisation
- Maintaining a management system built around the frame work of ISO9001 standard with a focus on continual improvement.
- Ensuring ongoing compliance to all applicable legislative and industry standards



**Reggie Naik,
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